4.1 LEARNING LANGUAGES

- language learnin - phrasal verbs (2) - British and American money idioms
- language style


## SCENARIO

- accepting and rejecting
ideas, considering
- consequences language programm
STUDY SKILLS
- describing tables and charts

WRITING SKILLS

- a report

A different language is a different vision of life. Federico Fellini, 1920-1992, Italian film-maker

4c Read the text again. Are these sentences true, false or not given?
1 You will receive a certificate at the end of the course.
2 There are tests to check your progress during the course.
3 English is one of the languages offered.
4 You will become fluent in six weeks.
5 There are support materials in English.
5 Evaluating the success of a text How effective do you think the text is in achieving its aim? Would you sign up for a course? If not, how could you improve the text to make the courses sound more attractive?

VOCABULARY
PHRASAL VERBS (2)
6a Look at the phrasal verbs highlighted in the text and match them with their meanings below.
1 make as much progress as others
2 learn easily
3 understand
4 make less progress than other people
5 survive
6 disappoint/fail
7 start doing something, e.g. a new activity
8 become successful very fast
9 gecome sucts

6b Complete the sentences about your English studies. Then compare your answers with a partner.
1 I can get by in $\qquad$ (language) when I am abroad.
2 I would like to stop learning English and take up
3 I catch on quickly when my teacher
4 It took me___ (weeks/months/years) to pick up the basics of $\qquad$ to keep up with my worn I find it diff
because
6 because The aspect of my English which lets me down is
$\begin{array}{ll}6 & \text { The aspect of my English which lets me down is } \\ 7 & \text { I'm falling behind in }\end{array}$ I'm falling behind in
work hard to catch up.
8 One thing I can do to help my level of English really take off is
9 Learning English will pay off for me when
SPEAKING
7 Work in small groups to discuss the following
1 English is an international language because it is easy to learn.
2 Language is the most important part of cultural identity
3 Everyone should learn at least one foreign language.
4 A government has a duty to protect its country's language.
5 The world would be a better place if everyone spoke the same language.

## VOCABULARY

LANGUAGE LEARNING
1 Work with a partner. Discuss how similar you think these activities are to learning a language.

## driving a car

playing a musical instrument playing/doing a dangerous sport painting/drawing
dancing the tango, waltz, etc.
playing a board game (e.g. backgammon, chess, Monopoly)

Learning to drive is similar because you need to practise a lot.
2 What sort of people do you think make the best language learners?

3 Complete the statements with the words in the box. Which ideas do you agree with?
bilingual native slang accent second grammar dialects false friends pronunciation

1 Organised and logical people find it easy to learn $\qquad$ rules.
nd a
2 Musical people find it easy to develop accurate $\qquad$ good
Extroverts find it easy to communicate in their ____ language and so often find it easy to learn to speak a___ language fluently.
4 Flexible people can adapt to different _ . The way a
language is spoken in different areas.)
5 People who are__already know two languages so learning one more is very easy
6 Learners of languages should make an effort to learn informal phrases, everyday expressions and even
7 Words that look the same or familiar in different languages but have different meanings are called ___. This makes learning to use them properly very difficult.

READING
4a Look at the text. Where does it come from? What is its purpose?
4b Read the text quickly. Who is it aimed at?
a foreign language speakers
b native English speakers
c people who want to speak English as a foreign language
d business people


## Not Ouly English Spoken Here!

- Do your foreign language skills let you down when you travel abroad?
- Are you falling behind in your career?
-Would you like to make new friends?
- Do you want to learn about other cultures?

If you answered 'yes' to any of the above, then you need Learn Fast, the all-inclusive foreign language course.

At school you may have found foreign anguage learning confusing, but don't worry - our fulty-supported courses will each you the language you need for every situation. Our accelerated learning system means that we can guarantee that within six weeks you will pick up the basics of any language you choose. Pretty soon you will be able to do much more than just get by. You will become fluent and able to hold intelligent conversation with native speakers. Soon your language evel will really take off as you begin to master the language.
All aspects of the language are covered - reading and listening, grammar and vocabulary development and pronunciation work to perfect your accent. An online tutor
and workbook will answer your grammar questions, and there are also reqular tests as part of the course.
Slow to catch on? Not with our special system which is designed with the nonlanguage learner in mind. We offer a series of online resources and apps for mobile learning, together with a writing skills support package. Extensive notes in English make learning easier and faster.
Now, more than ever is the time to take up a new language. It will open up a new world for you and help you keep up with the bilingual high flyers. This is an investment which will pay off immediately and for the rest of your life.

Don't delay ... Do it today! Choose from the following: French Spanish, German, Italian, Portuguese Polish, Russian, Arabic, Japanese, Chinese. All levels from beginner to advanced.

## LEARN FAST

 www.learnfast.eduLISTENING
1 Which variety of English is more popular in your country，British or American English or another variety？Which variety of English would you prefer to learn？

2a 4.1 Listen to two friends at university，Henri and Fabio，talking on the phone．What is the reason for the phone call？
2b Listen again and complete the sentences．Use the word in brackets to help you．
$\begin{array}{lll}1 & \text { Fabio is going to finish his essay＿＿＿．＿．} & \text {（when？）} \\ 2 & \text { Henri is going to finish his essay } & \text {（when？）} \\ 3 & \text { Fabio is going to the cinema with＿＿＿．＿．（who？？）} \\ 4 & \text { Fabio is going to the cinema on }\end{array}$ 4 Fabio is going to the cinema on $\xrightarrow{-}$ ．（when？）
5 Henri＇s presentation is on $\quad$ ．（when？）
GRAMMAR
FUTURE FORMS
3a Look at Audio script 4.1 on page 167 ．Underline all the ways of expressing the future that you can find．
3b Look at your underlined examples in the Audio script and find an example of：
1 a prediction about the future
2 a decision made at the time of speaking
3 an intention for the future
4 a fixed arrangement，plan or programme
3c Complete the rules with will，going to or the present continuous
1 We use to talk about unplanned decisions and promise that we make at the time of speaking，and to make predictions about the future．
2 We use＿＿＿to talk about fixed future arrangements，usually involving other people
3 We use to talk about plans or intentions（something which you have already decided）
$\rightarrow$ Language reference and extra practice pages 132－133
4 Work with a partner．Look at part of another conversation between Henri and Fabio．Choose the best answer and discuss the reasons for your choice．
FABIO：I＇ve made a decision．1／＇m going to take／I＇ll take a Master＇s Course in Communication．The course ${ }^{2}$ will challenge／is
IENRI：Challenging me，but I think I can manage it．What about you？
HENRI：Not sure．I haven＇t made any arrangements yet，but I think ${ }^{3}$ I＇m taking／I＇ll take a postgraduate course．${ }^{4}$ I＇m not knowing won＇t know my exam results till the end of August．${ }^{5} / \mathrm{m}$ probably deciding／I＇ll probably decide then．
fABIO：Sounds good．Oh，I＇ve arranged to meet Richard on Wednesday for band practice．${ }^{6}$ We＇re meeting／We＇ll meet at 5 p．m．Do you want to join us？
HENRI：Sorry，but＇I＇m playing／I＇m going to play tennis with Fran then．
FABIO：OK，how about going for a coffee now？
HENRI：Sorry，I＇m so tired．I think ${ }^{8}$／＇ll go／I＇m going home now．

READING
5a Identifying genres Quickly read the texts and match them to the
following genres．
an online university prospectus／brochure b an online debate
a factual newspaper article
5b Read the three texts again and match the following endings to the texts．What helped you make your decision？
a I think the differences in spellings，
dialects and regional idioms increa the beauty of the language．We cannot regulate English．It is constantly evolving
b Our lively Chinese language club celebrates the Chinese New Year and is one of the most active student clubs on campus．
And，perhaps a little less glamorously， it is the official language of air safety instructions and air traffic control．
5c Answer these questions about the texts．
1 What do the following numbers refer to： $400 \mathrm{~m}, 600 \mathrm{~m}, 2 \mathrm{bn}, 1 \mathrm{bn}, 19$ ？
Why areas does English dominate？
Why does the first witer in the want American English to be debate Want American English to be adopted debate prefer British English？

English is the native language of about 400 m people and is spoken， with some degree of fluency，by perhaps another 600 m ．

The number actively engaged in learning it is rapidly heading towards 2 bn ．And though there are more people on the planet who speak no English than there will be fluent speakers，the vitality of the language seems obvious．
There are certain inescapable facts about the global role of English． It dominates diplomacy trade and hipping as well as the entertainment industry and youth culture．It is the lingua franca of computing and technology，of science and medicine and it is prominent in international business and academia．It is the working language of the United Nations． by Henry Hitchings

China has the longest continuous culture surviving from ancient times and will soon become the larges nation and Mandarin Chinese is spoken by over ne billion people making it the most widely－spo first language in the world first language in the world．
Mandarin Chinese is not only spoken in the People＇s Republic of China and Taiwan．It is also spoken in the Mongolia，the Philippines，Singapore and Thailand， Chise Sull Our Chinese Studies degree will give you a broad nderstanaing of Chinese culture through stuay of its top Chinese university in Beijing or Shanghai．


## （E．）English Forum

## This month＇s online debate：

Motion：The English－speaking world should adopt American English
Comments from the floor：
Look at the influence of American English in films，TV，music，the web and advertising There re advantages to standardising international communication．It is time for American English to be adopted by the English－speaking world．This would make communication easier．
I love the sound of the English spoken on the BBC． want to learn British English because my favourite authors are the 19th century British writers．I also love Shakespeare．
British and American English are not the only varieties of English out there．What about all the Australians，Canadians，South Africans，Irish and New Zealanders？I think some form of Indian English will almost definitely become the most spoke version of English soon

VOCABULARY
BRITISH AND AMERICAN MONEY IDIOMS
6a Complete the idioms with the words in the box．
broke pass rip tighten million splash
spending cheapskate
1 If you the buck，you make someone else responsible for something you should deal with． 2 If you are
$\qquad$ ，it means you have no money． 3 If you look like a＿＿dollars，you look wonderful． 4 If you are a＿＿＿you do not like spending money．
5 If you go on a $\qquad$ spree，you spend a lot of money in a short time．
6 If you＿＿＿out on something，you spend a lot of money on something．
7 If you＿＿＿your belt，you spend less money than
you used to．
If you
8 If you someone off，you charge them too much money．

## 6b 4.2 Listen to the sentences above and check

## your answers．

7 Work with a partner and ask and answer these questions．
1 When was the last time you went on a spending spree？
2 When was the last time you looked like a million dollars？
3 What was the last thing you splashed out on？
4 Have you ever been broke？
5 Why are tourists sometimes ripped off？
6 Is it always a bad thing to pass the buck？
7 Would you keep a friend if they were a cheapskate？
8 If you had to tighten your belt，what could you give up？
SPEAKING
8a You are going to hold a debate about British and American English．This is the motion：
The English－speaking world should adopt American English． Divide into two groups to prepare the arguments． Group A：look at page 156 and prepare arguments fo the motion．
Group B：look at page 158 and prepare arguments against the motion．

8b Now hold the debate．Follow the debate procedure．
1 The spokesperson from Group A speaks for the motion
2 The spokesperson for Group B speaks against the motion．
3 Other people from both groups can speak and give their opinions for or against．
8c Now vote on the motion（for or against）and decide which group has won the debate．

Watch an interview with Henry
Hitchings，author of Language Wars，
about English as a global language． Turn to page 151 for video activities．

LISTENING
1a 4.3 Richard Falvey works at the British Council and is talking about using correct and appropriate face-to-face. Listen to the first號
1 What is the British Council?
Complete the following list of organisations that Richard develops partnerships with
charities, non-governmental organisations,
educational institutions,
3 What two things are key to building trust?
1b 4.4 Listen to the second part of the interview
and complete these extracts.
1 Firstly, Who's your
Secondly, how well do you $\qquad$ them?
3 Thirdly, how much do they know about the $\square ?$ And finally, what is the you want? What do
1c 4.5 Listen to the third part of the interview and make notes. Give at least one example of each of the following.
how to avoid confusion
how to avoid losing trust
how to get the register right
2 Work with a partner to discuss these questions.
1 Have you ever upset anyone by your use of language (face to face or online)? What happened?
Has anyone upset you by their use of language? How did you feel?

## VOCABULARY

anguage style
3a Look at Audio script 4.5 on pages 167-168 and find these words. Then match them with their meanings.
1 formal
2 informal
register
context
5 appropriate
humorous
polite
familiar
medium
friendly
speaking in a way that shows respect for other people
c a way of communicating information or ideas
d funny
situation
suitable for a particular time or situatio
suitable for ordinary and relaxed situation
g suitable for ordinary and relax
a way of speaking or writing which you use when you are in a particular situation

3b Work with a partner and use some of the words in Exercise 3a to talk about the language you use and how you talk to the following people.

- very close friends
- colleagues
- a school principal / your boss

READING
4 Identifying main ideas Read the list of tips on how to avoid mistakes online and choose the most suitable heading for each tip.
a Watch your language
U Use secure passwords
c Don't share personal information
Use privacy settings
Reply to all?
Keep all tagged photos private
5 Read the text again and match the mistakes to Tips 1-6. There are two extra mistakes.
Someone:
a sent a tweet using abusive language
included someone on an email that they should not have. c posted too frequently on Facebook.
d posted embarrassing photos.
included their boss on their Linkedln site.
made a spelling mistake on a job application
used their birthday as a password.
h gave too much personal information.
6 Work with a partner to discuss these questions.
1 Have you ever done anything online that you have regretted?
How many social media sites do you use regularly? How worried are you about how the information about you online might be used?
4 Should you always use correct spelling and grammar in emails, Facebook, Twitter and texts?




#### Abstract

TIPI Remember that if you post personal information online, you could lose control of it. A friend of mine posted photos of us on holiday. He put them on Facebook with some inappropriate comments, and they were very embarrassing. Im friends with my boss and she saw them. She was not impressed at all. A lot of you people post embarrassing pictures for fun, but I know someone who lost their job because of this TIP? My son was not careful about posting and sharing personal information. He revealed his date and place of birth, phone number and home address. He even told his friend where the spare set of keys were hidden. Needless to say, personal information online, be careful and don't share information that can help people steal your identity or find out where you live. Don't accept every request to become a friend


## GRAMMAR

FIRST CONDITIONAL
7 Look at the highlighted first conditional sentences in the text. Complete these statements about the firs conditional using the words in the box
will presentsimple imperative real could might
1 We use the first conditional to talk about
possibilities in the future.
2 In the if-clause we can use th
3 In the main clause we can use modals like $\ldots$ and ___ but we can also use the to give advice.

8 Complete these sentences using your own ideas.
1 If I pass my exams.
1 If I pass my exams,
3 If I show you how to use Twitter, $\qquad$ $?$
3 What ice weather her,
4 If it's nice $\qquad$
6 If I go to Lond
7 , we will miss the plane.
8 If my computer crashes, $\qquad$
$\Leftrightarrow$ Language reference and extra practice pages 132-133

TIP 3
Be careful when you click 'Reply to all'. If you reply to everyone in a message group, then everyone in that group will read that email. This is quite a common mistake and can colleagues. I once included my boss on an email she should not have seen. So, take extra care when you respond, and on Facebook do not get confused between posting on a wall and sending a private message. TIP 4
Every site allows you to choose your privacy settings. Decide how visible you want your profile, contacts, photos and videos to be and then control. Familiarise yourself with the sites' policies about information you post. My sister had her boss on her Linkedln site but showed herself as OOKING FOR WORK on the s Her boss was not impressed

TIP 5
f you include letters, numbers and punctuation in a password, it will be hard to break. Use different passwords or different accounts and don did. Never share your password with anyone. If someone wants to steal your identity, they might look at your social media pages. So do not post a picture with your pet's name on your Facebook page if this is a secret word you share with your bank.

TIP 6
you want to create a good mpression, proofread your writing Even better, get someone else to check what you have written. There or grammar mistake. And check that your language is appropriate. I usually reject candidates if they make spelling mistakes on their job applications.

9a Write a list of tips on how to avoid making mistakes online. Use the first conditional beginning
with if and an imperative.
If you share personal information, be careful.
9b Compare your list with a partner.
SPEAKING
10a Work with a partner and choose a topic from the following list: social network sites, email, instant messaging, texting. Make a list of Dos and Don'ts. For example, here is a list for emails

| DOS | DON'TS |
| :--- | :--- |
| - Get to the point | - Use poor grammar and |
| spelling. |  |
| - quickly. | -Reply to all without <br> checking. |
| line. | - Use subject <br> - Use appropriate <br> language. |
| word. (It reads letters for a <br> 'shouting'.) |  |

10b Now swap your list with another pair and evaluate their list. Which Dos and Don'ts do you think

## SITUATION

1 Read the situation below and answer the questions.
1 Why does IMA need an English language programme? 2 Which staff will it focus on in its language training?
International Medi-Aid (IMA), based in Florence, Italy, is a charity which provides medical aid to many countries. Recently the management decided that English will be the working language of the organisation. The Human Resources department of IMA will start by organising English language training for 200 staff at Head Office. It will prioritise those who are in most need of training.

2a Read the extract from a report from a member 2a Read the extract from a report from a member problems concerning the language programme?


2b In small groups, discuss and make notes on the advantages and disadvantages of each proposal from the point of view of both the staff and the charity.

3a 4.6 Listen to three members of the HR department, Claire, Frank and Sophia, talking about the English language training programme. What three topics do they discuss?
3b Listen again and answer the questions.
1 What will the $H R$ members do before deciding about one-to-one classes and British and American English?
2 Why do they decide to run classes for Administrative staff?

## REPORT: RESULTS

Here are the results of the survey of the staff's English language ability that I carried out recently.

| NUMBER | ENGISH LANGUAGE ABILTY |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | EXCELLENT | GOOD | FAIR | POOR |
| Directors (14) | 4 | 2 | 2 | 6 |
| Senior staff (26) | 8 | 6 | 5 | 7 |
| Fundraisers (30) | 6 | 2 | 10 | 12 |
| Medica staff (32) | 10 | 7 | 3 | 12 |
| Administrative <br> staff (98) | 36 | 15 | 25 | 22 |

We need to keep any training costs low as the budget for language training for the first year is only $€ 150,000$. There are five possible
ways of providing English language training However we
 estimated costs.

- Proposal 1: Send staff to a language school close to

Head Office.
Cost: 10 participants on a four-week course ( 20 hours a week) $=€ 20,000$.

- Proposal 2: Hire two English language instructors to give courses at Head Office
Cost: 10 participants on a four-week course ( 20 hours a week) $=€ 8,000$.
- Proposal 3: Hire a language expert to plan and set up courses
online for staff online for staff.
Cost: no information at present, but this could be expensive - at least $€ 40,000$

Proposal 4: Send groups of staff to the UK or USA for a
crash
Cost: for a two-week course (30 hours per week) + air fare + accommodation $=€ 5,000$ per employee for the UK, $€ 7,000$ for the US
Proposal 5: Provide one-to-one English language training at Head Office. Cost: $€ 80$ per hour


KEY LANGUAGE
ACCEPTING AND REJECTING IDEAS, CONSIDERING cONSEQUENCES
4a Look at the expressions below and match each group to one of these headings: Accepting ideas, Rejecting ideas, Considering consequences.
Group 1:
Let's think this through.
If we do that, what will happen?
What will the effects be?

## Group 2: <br> I think you're right <br> It's an interesting thought.

That's a great idea.

## Group 3:

Mmm, I don't know about that I'm afraid I don't like the idea. I'm not in favour of it.

4b Listen again and tick ( $\checkmark$ ) the expressions you hear. Then look at Audio script 4.6 on page 168 and find one other expression for each category.

TASK
SELECTING AN ENGLISH LANGUAGE PROGRAMME
5a Work in groups of four. You are members of the Human Resources department of IMA and are going to decide on the English language programme.
Student A: turn to page 156
Student B: turn to page 161.
Student C: turn to page 163
Student D: turn to page 155
Follow this procedure.
1 Discuss the options for English language training. Try to persuade the members of your group that your option is the best. You want the charity to spend most of the budget on your option.
2 Listen to all the arguments. Then, as a group agree on the English language programme for the first year.
5b Present your group's programme to the class. Then vote on the best as a class.

## STUDY SKILLS

## describing charts and tables

1 Where do you usually see charts and tables in your everyday life? How often do you need to look at or use them? For what reasons?

2 Match the percentages and the fractions.


3 Answer the questions.
1 Which of the following is a majority?
a $32 \% \quad$ b $24 \% \quad$ c $77 \%$
Which of the following is a minority?
a $21 \%$ b $83 \% \quad$ c $91 \%$
4 Look at the table showing results from 100 student questionnaires at a university language centre last year and this year on student satisfaction in two areas teaching and facilities (buildings, rooms, equipment).

|  | Teaching |  | Facilities |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Last year | This year | Last year | This <br> year |
| Very <br> satisfied | 51 | 65 | 32 | 10 |
| Satisfied | 24 | 24 | 38 | 52 |
| Que <br> satisfied | 10 | 6 | 20 | 25 |
| Not <br> satisfied | 12 | 2 | 8 | 12 |
| No <br> opinion | 3 | 3 | 2 | 1 |

Look at the results for last year. Are these statements true or false? Correct the false statements.
1 Approximately half the students were very satisfied with the teaching.
Ten percent of the students were quite satisfied with the facilities.
Just under two thirds of the students were very satisfied with the facilities.
4 Almost a quarter of the students were satisfied with the facilities.
5 The majority was very satisfied or satisfied with teaching and facilities.
6 A small minority had no opinion about teaching and facilities.
More than a quarter weren't satisfied with the teaching and facilities.

5 Look at the results for this year. Work with a partner and write some true/false statements like in Exercise 4. Give them to another pair to answer, then check their answers.
This year almost two thirds of students were very satisfied with the teaching

## 6 Look at the chart below for 20 seconds and choose

 the best summary.a This chart shows the number of native and second language speakers of some different languages.
b This chart shows the percentage of speakers of a number of different languages over some years.
c This chart compares the number of native speakers of important world languages at two different points in time
d This chart shows some changes in eight languages and the number of native speakers from fifty years ago and now.

## Approximate number of native speakers of language

 50 years ago and today

## 7 Complete the report with the words and phrases ag.

 a the approximate number e however b approximately over the period c a significant increase g overall d there were no figures givenThe bar chart shows ${ }^{1}$ $\qquad$ of speakers of different languages in the world now and 50 years ago. the chart demonstrates that the number of speakers of all languages have increased over the period.
Fifty years ago there were ${ }^{3} \quad 200$ million speakers of Chinese. This has increased to the present figure of almost a billion. There were also 200 million speakers of English 50 years ago, but this figure has only increased to 370 million. In addition, there has been ${ }^{4}$ $\qquad$ in the number of In addition, there has been in the number of 400 million today. Similarly, there were increases in the number of Russian and Japanese speakers. In contrast, there were 100 million speakers of German 50 years ago, but this figure has remained almost the same ${ }^{5}$
6 for speakers of Hindi and Arabic 50 years ago ,_-_ ar speakers of Hindi and Arabic 50 years ago. of Hindi and 280 million speakers of Arabic.

## WRITING SKILLS

A REPORT
Ba You have been asked to write a report for a university lecturer describing the information shown in the chart on the right. In pairs or small groups,

## answer these questions

1 What percentage of the population of Australia uses English as a first language?
2 Which country has the highest percentage that uses English as a second language?
3 Which country in the chart has the highest combined percentage of speakers of English?

Bb Look at the other countries in the chart and make statements about their use of English as a first and second language.
9a Look at the chart again and complete the sentences.
$\square$ In Malaysia almost a third of the population ...
9 There were no figures given for
$\square$ Overall, the chart demonstrates that six countries in the chart have a majority of ..
7 This chart shows the percentage of people from a number of countries who
$\square$ The country with the lowest percentage of speaker of English as a first language ...
$\square$ In South Africa, just under a quarter
$\square$ So um
In also interesting that in Barbados and New Zealand ..
$\square$ Compared to the $97 \%$ of speakers of English as a first language in the UK, in the USA the percentage ...
The percentage of speakers of English as a second language in the USA is approximately the same as ...

9b Put the sentences in a logical order. The first and last have been numbered.
10 Look back at the report in Exercise 7. Underline the linkers (e.g. however).

11 Write a report about the information in the chart in Exercise 8. Use your sentences from Exercise 9 and link them where you can. Use the report in Exercise 7 as a model.

## Percentage of population using English as a first or

 second language
$\square$ English as a first language English as a second language

