

# Contents

Foreword .....	7
Introduction.....	9
<b>Chapter 1</b>	
<b>Innovation in the public sector</b> .....	15
1.1. Context .....	15
1.2. Social innovation: from process to public value .....	16
<b>Chapter 2</b>	
<b>Comparative analysis on public sector innovation</b> .....	23
2.1. Public sector innovation in the European Union .....	23
2.1.1. Background.....	23
2.1.2. Drivers and barriers for public sector innovation .....	27
2.2. Innovation performance in the EU Member States.....	30
<b>Chapter 3</b>	
<b>Factorial determinants of innovation. A qualitative analysis at local level</b> .....	35
3.1. Institutional context .....	36
3.2. Determinants and barriers of adoption of innovation.....	37
3.2.1. Determinants and barriers of the outer context .....	37
3.2.2. Determinants and barriers of the inner context.....	44
3.3. Determinants and barriers of up scaling innovation .....	46
<b>Chapter 4</b>	
<b>Digital transformation in a Europe of challenges</b> .....	49
4.1. Background.....	49
4.2. State of the art of digital transformation.....	50
4.3. Roadmap for digital transformation .....	54
4.4. Empirical analysis of digital technology integration in the EU.....	56

**Chapter 5**

<b>Dynamics of information technology development .....</b>	63
5.1. Context .....	63
5.2. Dynamics of ICT development at international level.....	68
5.3. Statistical analysis for digital technology integration and competitiveness indicators for the EU Member States.....	70
5.4. ICT sector development in Romania .....	74
5.5. SWOT analysis of the ICT sector in Romania.....	83
5.6. Trends for ICT sector development in Romania .....	84

**Chapter 6**

<b>Analysis of digital competences and talent.....</b>	89
6.1. Digital competences .....	89
6.2. Impact of digitalisation.....	93
6.3. Empirical analysis of digital competences in the EU Member States.....	94
6.4. Roadmap for enhancing successfully the digital competences in Romania.....	99

**Chapter 7**

<b>The smart city as dynamic digital ecosystem .....</b>	103
7.1. Background.....	103
7.2. The smart city as ecosystem .....	105
7.3. Study concerning the analysis of the perception and expectations of citizens about the innovative development of Bucharest .....	107
Challenges of future .....	117
References .....	121